

Orientation Information



**CENTRAL WEST
GIPPSLAND**
Primary Care Partnership

Orientation package for potential and new member agencies and staff

In Victoria **28 PCPs** connect more than **800 organisations** across the health and community services sectors. Primary Care Partnerships have worked at a local level across Victoria for **18 years** bringing organisations together to find smarter ways of working together, to improve the health of their communities. PCPs are well positioned to actively contribute to the ongoing reform of the Victorian health system by sharing knowledge and experience about how partnerships can create better health outcomes for local communities.

Why PCPs work

Some of the unique features of PCPs include:

- **An independent, autonomous governance model** - PCPs are governed via an independent platform to encourage fair and equitable decision making; and ensure all stakeholders have an equal voice.
- **A focus on facilitation, not service delivery** - PCPs are not service providers, rather they focus on collaboration and the facilitation of service integration to promote better health outcomes for local communities.
- As early as 2004, an evaluation report by KPMG, a global network of professional firms providing audit and advisory services, found that PCPs led to earlier identification of client needs, faster response times and **improved access to coordinated services**.

PCPs across Gippsland

There are **4 PCPs** across Gippsland connecting **58 member organisations**. These diverse organisations are working together sharing their skills and expertise, and aligning their efforts to plan for the health needs of their communities.

PCPs have enabled effective integrated planning for health needs of the community, and through partnership have supported development of an integrated service system by making better use of data, evidence informed interventions and a common planning framework.

About the Central West Gippsland Primary Care Partnership

The Central West Gippsland Primary Care Partnership (CWGPCP) is a partnership of **23 health, social services, disability, local government and community based organisations across the areas of Baw Baw Shire and Latrobe City**, who are working together to improve the health and wellbeing of our communities.

As a partnership, CWGPCP works across 3 strategic pillars:

- Prevention
- System Integration
- Family Violence

CWGPCP Vision

By working together we enhance the wellbeing of all people in our community.

www.centralwestgippslandpcp.com/about/objectives

The Department of Health and Human Services (DHHS) has advised of 3 strategic pillars for CWGPCP work to focus on over 2018-2020. These strategic pillars are Prevention; System Integration; and Family Violence. The plan has also been established giving consideration to our local Municipal Public Health and Wellbeing Plans, the work of the Latrobe Health Assembly and the recommendations from the Victorian Royal Commission into Family Violence.

Benefits of your agency's involvement in the CWGPCP

- Access to a network of health and social service agencies in Central West Gippsland
- Weekly update from the PCP on news, events and successful projects running in the catchment
- Opportunity to work with other local agencies to collectively address local community wellbeing issues by bringing agencies together
- Opportunity to better coordinate services through collaborative inter-agency planning
- Work with local agencies and increase understanding of what other agencies provide locally
- Work together on agreed practices and processes
- Shared capacity building training
- Advocating as a collective on local issues
- Access to local information on training, upcoming projects and/or opportunities to be involved in the planning of projects

Support CWGPCP can offer member agencies

- Continuous quality improvement (CQI) using the Plan Do Study Act (PDSA) Model
- Intra and inter agency facilitation techniques
- Change management
- Stakeholder identification tools
- Evaluation (including the use of Survey Monkey)
- Organisational health literacy implementation and support
- Patient Assessment Chronic Illness Care (PACIC) and Assessment of Chronic Illness Care (ACIC)
- Service coordination and quality improvement support
- eHealth (including S2S eReferral, eCare Planning, National Health Service Directory)
- Access to Health Promotion/Prevention resources and expert Health Promotion advice and guidance
- Support in the development of sustainable links between health and human services to improve organisations' ability to respond to and prevent family violence
- Implementing a sustainable integrated approach to food security within Baw Baw and Latrobe
- Support in implementing the Healthcare that Counts framework to improve care for vulnerable children

Membership

There are two levels of voluntary membership:

- **Level 1: Full Membership** - Receipt of all CWGPCP communications and participation in CWGPCP meetings (with full voting rights), consultative and planning processes and other activities, including joint projects
- **Level 2: Associate Membership** - Receipt of all CWGPCP communications, optional attendance at meetings (without voting rights) and full contribution to nominated working groups

Members Roles and Responsibilities

As a Member Agency, you will **actively contribute to activities** relating to service coordination, integrated health promotion, integrated chronic disease management, partnership development and catchment wide planning. All member agencies are signatories to the CWGPCP Partnering Agreement.

CWGPCP Communications

In order to keep our agencies informed with up-to-date and relevant information we send out a weekly update with partnership news, training opportunities, and meeting dates. If you would like to receive this information please email leonie.riddle@lchs.com.au

Examples of CWGPCP Projects

Health Literacy

The Gippsland PCPs have created the Gippsland Guide to becoming a Health Literate Organisation. The guide has been developed specifically to align with the accreditation standards of Gippsland health services. This Guide provides tools and resources to support organisations to become more health literate. Organisational Health literacy will result in improved health outcomes for health service consumers as well as reducing costs and duplication for health services. The Gippsland PCPs are committed to working with member organisations to support them to become more health literate.

Electronic Referral and Electronic Care Planning

CWGPCP has worked with Gippsland health and welfare services to embed an electronic referral and care planning system across the region called S2S. S2S is now used by over 70 organisations across Gippsland to securely share and coordinate client information through electronic referral and feedback. S2S also provides electronic care plans to coordinate client centred care for improved health outcomes for clients with complex needs.

Food Security

Due to food insecurity in the catchment, CWGPCP facilitated the development of Food Security Coalitions in Baw Baw and Latrobe.

The Baw Baw Food Security Coalition was established in 2012 and has delivered over 174 interventions to improve food security in the Baw Baw Shire resulting in improved food security, increased collaboration and action, improved access and availability to healthy food, and fruit and vegetable consumption above the state average. The Latrobe Food Security Coalition, known as Food For All Latrobe Valley, was established in October 2018 and is currently implementing its first food security action plan.

Integrated Health Promotion / Prevention

CWGPCP works with key agencies and its members to support and facilitate greater integrated health promotion planning in both Baw Baw and Latrobe through each LGA's Municipal Public Health and Wellbeing Plan. This ensures a coordinated and collaborative approach to prevention and health promotion at the sub-regional level.

The Community Health and Wellbeing Profile

This profile contains a broad range of data that illustrates the social and health status of the CWGPCP population: www.centralwestgippslandpcp.com/community-profile/

Family Violence and Elder Abuse

CWGPCP supports members to develop and implement primary prevention initiatives, identification and response initiatives and provides a range of capacity building opportunities. CWGPCP also offers organisational support and capacity building opportunities to implement elder abuse identification and response initiatives.

Healthcare that Counts

CWGPCP works with its members to implement the Healthcare That Counts Framework to improve identification, response and care for vulnerable children.

System Integration

CWGPCP works with its members to collaborate across different sectors (such as health and human services) to ensure shared understanding of client needs and coordinated care. CWGPCP also provides support to new services or agencies to help them integrate with existing services and service coordination processes to ensure client information can be shared and coordinated securely and safely.

CWGPCP Contact details

To find out more about the CWGPCP please contact us:

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